



## Michael Baker

### Regional Consultant

#### Department

Building Consulting

**Tel:** (970) 778-8568

**Email:** michael.baker@youngonline.com

#### Locations

Phoenix, AZ

## Biography

Michael Baker has 29 years of experience in the insurance & restoration industry, starting his career as a Field Underwriter. He originally started out as a multi-line claims representative and then moved into a property claims supervisor. Mr. Baker also owned a successful insurance agency for 11 years and specialized in commercial property and casualty insurance. After selling his agency and moving to the restoration side of the industry, he focused on operations management and large loss estimating. Mr. Baker's expertise in the industry has been utilized over the years for Xactimate training, arbitration forums, appraisal, organizational leadership, peer development, estimate review, and the creation of an Estimating Playbook used to train new estimators on carrier and TPA guidelines. Michael brings experience from all sides of the table to serve his clients.

## Credentials

- IICRC - WRT (Water Damage Restoration Tech)
- Associate in Claims
- Associate in General Insurance

## Representative Consulting Assignments

- Condominium | Wind | \$550K
- Single Family Residence | Fire/Smoke | \$420K
- Mixed Use | Fire/Smoke | \$3.8M
- Restaurant | Fire/Smoke | \$525K
- Condominium | Fire/Smoke | \$620K

## Professional Experience

- 2022 - Current | Regional Consultant | YOUNG & Associates
- 2020 - 2022 | Operations Manager | Paul Davis Restoration of Greater Phoenix
- 2019 - 2020 | Project Estimator | AO Services LLC
- 2017 - 2019 | Claims Representative | Auto-Owners Insurance Company
- 2016 - 2017 | Private Client Sales Executive | Johnson Insurance Services LLC
- 2005 - 2016 | Agency Owner | Michael L Baker Insurance Agency Inc
- 2003 - 2005 | Information Systems and Office Services Manager | Farmers Insurance
- 2000 - 2003 | Branch Claims Supervisor | Farmers Insurance
- 1996 - 2000 | Senior Claims Adjuster | Farmers Insurance
- 1993 - 1996 | Field Underwriter | Republic Insurance

## Education

- University of Colorado - Bachelor of Science - Finance - Boulder - Colorado